# SHANTHI ARTS, SCIENCE AND COMMERCE COLLEGE, MALAVALLI, MANDYA DISTRICT-571430 

## STUDENT SATISFACTION SURVEY

## ACADEMIC YEAR 2021-22

DATE OF SURVEY $4^{\text {TH }}$ MARCH, 2022
The department of commerce conducted a Student Satisfactory Survey to know the students' satisfaction on various academic activities and their requirement in the present scenario and solicited their suggestions for further improvement.
A. Total respondents:

| Gender | Number | Percentage |
| :---: | :---: | :---: |
| Male | 71 | $31.40 \%$ |
| Female | 155 | $68.60 \%$ |
| Total | 226 | $100.00 \%$ |



Total respondents filled the google form was 226. Among them 155 (68.6\%) were female and remaining 71 (31.4\%) were male students.
B. Class in which you are studying:
A.

| Class | Number | Percentage |
| :---: | :---: | :---: |
| I B.Com | 74 | $32.9 \%$ |
| II B.Com | 78 | $34.7 \%$ |
| III B.Com | 73 | $32.4 \%$ |
| Total | 225 | $100.00 \%$ |

C) Class in which you are studying

225 responses

|B.Com
||B.Com
|| B.Com
|BA
$\| B A$
||BA
|B.SC
$\| B . S C$
$\triangle 1 / 2 \mathbf{V}$

All the respondents belong to B. Com programme. Among them 74(32.9\%) were studying in I B.Com., 78(34.7\%) in II B.Com., and remaining 73(32.4\%) belongs to III B.Com., students.

1. How much of the syllabus was covered in the class?

| Particulars | Percentage |
| :---: | :---: |
| 85 to $100 \%$ | $84.0 \%$ |
| 70 to $84 \%$ | $13.3 \%$ |
| 55 to $69 \%$ | $1.8 \%$ |
| 30 to $54 \%$ | $0.9 \%$ |
| Below $30 \%$ | 0 |
|  | $100.00 \%$ |

1. How much of the syllabus was covered in the class?

225 responses


Regarding coverage of syllabus in the class $84 \%$ of the respondents opined that syllabus is covered between 85 to $100 \%, 13.3 \%$ said it is in between 70 to $84 \%$.
3. How well were the teachers able to communicate?

| Particulars | Percentage |
| :--- | :---: |
| 4- Always effective | $70.4 \%$ |
| 3-Sometimes effective | $16.4 \%$ |
| 2- Just satisfactorily | $11.1 \%$ |
| 1- Generally ineffective | $1.8 \%$ |
| 0- Very poor communication | $0.3 \%$ |
| Total |  |
| $100 \%$ |  |

## 3. How well were the teachers able to communicate?

226 responses


About communication of the teacher $70.4 \%$ of the respondents opined it was always effective, $16.4 \%$ said sometimes effective and $11.1 \%$ feels it is just satisfactory.
4. The teacher's approach to teaching can best be described as

| 3 - Very good | $38.3 \%$ |
| :--- | :---: |
| 2- Good | $16.7 \%$ |
| 1-Fair | $2.3 \%$ |
| 0- Poor | $0.4 \%$ |
|  | $100.0 \%$ |

## 4. The teacher's approach to teaching can best be described as

227 responses

4-Excellent
$3-$ Very good
$2-$ Good
1 - Fair
$0-$ Poor

With regard to teachers approach on teaching $42.3 \%$ of the respondents expressed it was excellent, $38.3 \%$ said it was very good and $16.7 \%$ felt it was good.
5. Fairness of the internal evaluation process by the teachers.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Always fair | $50.4 \%$ |
| 3 - Usually fair | $37.9 \%$ |
| 2 - Sometimes unfair | $6.7 \%$ |
| 1 - Usually unfair | $1.8 \%$ |
| 0- Unfair | $3.2 \%$ |
|  | $100.0 \%$ |

5. Fairness of the internal evaluation process by the teachers.

224 responses

4 - Always fair
3 - Usually fair
2 - Sometimes unfair
1 - Usually unfair
0 - Unfair

Regarding internal evaluation process by teachers $50.4 \%$ of the respondents expressed their views as it was always fair, $37.9 \%$ said it was usually fair and remaining $11.7 \%$ were not so satisfactory.
6. Was your performance in assignments discussed with you?

| Particulars | Percentage |
| :--- | :---: |
| 4 - Every time | $44.0 \%$ |
| 3 - Usually | $37.8 \%$ |
| 2 - Occasionally/Sometimes | $10.2 \%$ |
| 1 - Rarely | $6.7 \%$ |
| 0- Never | $1.3 \%$ |
|  | $100.0 \%$ |

6. Was your performance in assignments discussed with you?

225 responses


4 - Every time

- 3 - Usually

2- Occasionally/Sometimes

- 1 - Rarely
- 0-Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Regularly | $52.3 \%$ |
| 3 - Often | $15.3 \%$ |
| 2 - Sometimes | $23.4 \%$ |
| 1 - Rarely | $4.0 \%$ |
| $0-$ Never | $5.0 \%$ |
|  | $100.0 \%$ |

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
222 responses

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Significantly | $33.3 \%$ |
| 3 - Very well | $54.7 \%$ |
| 2 - Moderately | $7.5 \%$ |
| 1 - Marginally | $2.7 \%$ |
| 0- Not at all | $1.8 \%$ |
|  | $100.0 \%$ |

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
225 responses

9. The institution provides multiple opportunities to learn and grow.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Strongly agree | $36.2 \%$ |
| 3 - Agree | $49.6 \%$ |
| 2 - Neutral | $10.7 \%$ |
| 1 - Disagree | $2.7 \%$ |
| 0- Strongly disagree | $0.8 \%$ |
| Total | $100.0 \%$ |

9. The institution provides multiple opportunities to learn and grow.

224 responses

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

| Particulars | Percentage |
| :--- | :---: |
| 4- Every time | $48.5 \%$ |
| 3- Usually | $36.1 \%$ |
| 2- Occasionally/Sometimes | $11.0 \%$ |
| 1- Rarely | $3.1 \%$ |
| 0- Never | $1.3 \%$ |
|  | $100.0 \%$ |

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

227 responses

4 - Every time
3 - Usually
2- Occasionally/Sometimes
1 - Rarely
$0-$ Never
11. Your mentor does a necessary follow-up with an assigned task to you.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Every time | $50.0 \%$ |
| 3- Usually | $39.8 \%$ |
| 2 - Occasionally/Sometimes | $85 \%$ |
| 1- Rarely | $1.3 \%$ |
| 0 - I don't have a mentor | $0.4 \%$ |
| Total | $100.0 \%$ |

11. Your mentor does a necessary follow-up with an assigned task to you.

226 responses

4 - Every time

- 3 - Usually
2- Occasionally/Sometimes
- 1 - Rarely
0 - I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Every time | $54.0 \%$ |
| 3 - Usually | $37.5 \%$ |
| 2 - Occasionally/Sometimes | $4.9 \%$ |
| 1- Rarely | $3.2 \%$ |
| 0 - Never | $0.4 \%$ |
|  | Total |

12. The teachers illustrate the concepts through examples and applications.

224 responses

4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1- Rarely
0 - Never
13. The teachers identify your strengths and encourage you with providing right level of challenges.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Fully | $51.8 \%$ |
| 3 - Reasonably | $32.6 \%$ |
| 2 - Partially | $10.2 \%$ |
| 1 - Slightly | $2.7 \%$ |
| 0- Unable to | $2.7 \%$ |
|  | $100.0 \%$ |

13. The teachers identify your strengths and encourage you with providing right level of challenges. 224 responses

4 - Fully
3 - Reasonably
2 - Partially
1 - Slightly
0 - Unable to
14. Teachers are able to identify your weaknesses and help you to overcome them.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Every time | $42.7 \%$ |
| 3- Usually | $33.8 \%$ |
| 2 - Occasionally/Sometimes | $12.9 \%$ |
| 1 - Rarely | $8.0 \%$ |
| 0 - Never | $2.6 \%$ |
|  | $100.0 \%$ |

14. Teachers are able to identify your weaknesses and help you to overcome them. 225 responses

4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1- Rarely
0 - Never
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Strongly agree | $34.2 \%$ |
| 3 - Agree | $50.7 \%$ |
| 2 - Neutral | $12.4 \%$ |
| 1 - Disagree | $1.8 \%$ |
| 0 - Strongly disagree | $0.9 \%$ |
| Total |  |

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
225 responses

4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

| Particulars | Percentage |
| :--- | :---: |
| 4 - To a great extent | $45.2 \%$ |
| $3-$ Moderate | $40.6 \%$ |
| 2 - Some what | $5.9 \%$ |
| 1 - Very little | $6.8 \%$ |
| 0 - Not at all | $1.5 \%$ |
|  | $100.0 \%$ |

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
219 responses


4- To a great extent

- 3 - Moderate

2-Some what

- 1 - Very little
- 0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

| Particulars | Percentage |
| :--- | :---: |
| 4 - Strongly agree | $48.4 \%$ |
| 3 - Agree | $39.8 \%$ |
| 2 - Neutral | $10.0 \%$ |
| 1 - Disagree | $1.8 \%$ |

17. Teachers encourage you to participate in extracurricular activities.

221 responses

4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Particulars | Percentage |
| :--- | :---: |
| 4 - To a great extent | $47.5 \%$ |
| $3-$ Moderate | $39.8 \%$ |
| 2 - Some what | $3.6 \%$ |
| 1 - Very little | $6.8 \%$ |
| 0 - Not at all | $2.3 \%$ |
|  | $100.0 \%$ |

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
221 responses

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

| Particulars | Percentage |
| :--- | :---: |
| $4-$ Above $90 \%$ | $37.9 \%$ |
| $3-70-89 \%$ | $28.6 \%$ |


| $1-30-49 \%$ | $5.4 \%$ |
| :--- | :---: |
| $0-$ Below $29 \%$ | $16.5 \%$ |
|  | Total |

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
224 responses

20. The overall quality of teaching-learning process in your institute is very good.

| Particulars | Percentage |
| :--- | :---: |
| 4 -Strongly agree | $47.3 \%$ |
| 3 - Agree | $40.6 \%$ |
| 2 - Neutral | $10.3 \%$ |
| 1 - Disagree | $0.9 \%$ |
| 0 - Strongly disagree | $0.9 \%$ |
| Total |  |

20. The overall quality of teaching-learning process in your institute is very good.

224 responses

4 -Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree
21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

If there is any free class (lecture not come ) means plz attend that class rooms and plz do communication with students in English and some how students can communicate in English too they can improve there talking level
Tell about competitive exams and tell the questions what type questions they will ask and this will help in our future or lifetime

1. Use smart board and LCD Projector while teaching, 2. Provide knowledge apart from syllabus which helps student to attend competitive exams and 3 . To strictly maintain the students discipline
2. More encourage sports and cultural activity to students
3. Teachers should encourage student to be more creative
4. 
